

## **UTILITY PERSONNEL ASSISTANT II (GWA)**

### **NATURE OF WORK IN THIS CLASS**

This is complex technical support work in a personnel office of the Utility.

Employees in this class often serve as team or group leaders over less experienced technical staff.

**ILLUSTRATIVE EXAMPLES OF WORK** (These examples do not list all the duties which may be assigned; and one position may not include all the duties listed).

Coordinates the processing of a variety of personnel transactions; reviews completed notification personnel action forms for accuracy of information. Utilizes the JD Edwards system to track employee information and other related HR related programs implemented by the Utility.

Reviews job applications for completeness of information; requests for additional information to supplement the job application submitted as required; sends out employment inquiries as required.

Processes employment contracts for both off-island recruitment and local hires; coordinates the processing of travel authorizations; answers routine inquiries pertaining to off-island recruitment.

Coordinates the establishment of lists of eligible and certification and the maintenance of personnel records.

Prepares employment statistics and other reports as required utilizing the appropriate HR computer system application used by the utility.

Answers routine inquiries of employees, management officials or the general public concerning personnel rules, regulations, procedures, benefits and other personnel matters.

May evaluate job applications for clerical and labor and trades jobs to determine eligibility in accordance with the established class standards.

Performs related duties as required.

### **MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:**

Knowledge of office practices.

Ability to interpret and apply personnel laws, rules, regulations, procedures and other program requirements.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

**MINIMUM EXPERIENCE AND TRAINING**

- A. One year of specialized personnel technical support work and graduation from high school; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: October 2017



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JOSEPH T. DUENAS, Chairman  
Consolidated Commission on Utilities