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DEPARTMENT OF ADMINISTRATION

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HUMAN RESOURCES DIVISION

(Dibision Inadilanto yan Guinaha Para Taotao)

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DEPARTMENTAL COMPETITIVE EXAMINATION

To establish a list for the position of
BUSINESS TAX SERVICE SPECIALIST II
Announcement Number: DOA224-25

Area of Consideration: DEPARTMENT OF REVENUE & TAXATION

Open: June 20, 2025 - Close: July 03, 2025

GENERAL PAY PLAN (GPP)

OPEN: I-01; \$34,886 P/A –I-10; \$47,891 P/A

PROMOTION: I-01; \$34,886 P/A –I-18; \$61,487 P/A

The Government of Guam may offer competitive benefit packages, which includes retirement (Defined Contribution Plan 401 and 457), health insurance plans, cafeteria plan, an Employee Assistance Program, annual and sick leave, paid holidays and life insurance. For additional information regarding the Government of Guam Retirement, please visit www.ggrf.com. For other inquires please visit Department of Administration website www.hr.doa.guam.gov

Who Can Apply

Only permanent, government of Guam employees from the department or agency as identified in the area of consideration above can apply. The appointing authority for the above department/ agency has identified this position as a career development opportunity for his/her employees pursuant to rule 4.101.A1.

Qualification Requirements

Three (3) years of experience in the technical processing and enforcement of local or income tax returns and graduation from high school; or

Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Nature of work

This is technical work involving the enforcement and administration of the gross receipt tax, use tax, hotel occupancy tax and related local taxes. Employees in this class perform complex technical duties and assist the branch supervisor in the administration of the program, including leading and providing technical guidance to lower level specialists.

Illustrative Examples of Work

Assists branch supervisor in the preparation of periodic reports and special studies, collection and analysis of statistical data, and in providing technical guidance to lower level specialists. Explains to the general public the filing requirements and applications of the local tax laws and regulations covering the various businesses and non-profit organizations. Assists supervisor in the preparation of work procedures manual, program information booklets, and other program materials and guidelines for the use of the taxpaying public and employees. Processes tax returns filed, insuring proper completion of the returns and the accuracy of the deductions and exemptions reported; recomputes tax liability and advises taxpayers of any additional tax assessment and of any penalty and interest charges in accordance with established procedures. Participates as an instructor in program workshops. May appear before groups and organizations to explain and provide information on business tax laws, regulations and other program guidelines. Maintain records and prepares reports. Performs related duties as required.

Knowledge, Abilities & Skills

Knowledge of tax laws under the enforcement purview of the Business Privilege Tax Branch of the Department of Revenue and Tax. Knowledge of common business practices. Knowledge of standard office practice. Ability to lead and provide technical guidance to lower level specialists. Ability to interpret and apply pertinent tax laws, regulations, policies and other program guidelines. Ability to analyze problems and recommend solutions. Ability to work effectively with employees and the public. Ability to communicate effectively, orally and in writing. Ability to maintain confidential information. Ability to maintain records and prepare reports.

Minimum Educational Requirements

All new employment in the service of the government of Guam shall have, as a reasonable measure of job performance, minimum requirement of high school diploma or a successful completion of General Education Development (GED) test or any equivalent of a general education high school program, apprenticeship program or successful completion of a certification program, from a recognized, accredited or certified vocational technical institution, in a specialized field required for the job, pursuant to Public Law 29-113.

Documentation Requirements

To validate credentials you may claim, (e.g., High School Diploma, College Transcript, DD-214, etc.), an original or certified copy of the document(s) must accompany each employment application you are applying for with your legal signature. Applicants shall be responsible to provide all required documents for each employment application submitted and failure to provide proof may result in disqualification. **For more information, please contact the Recruitment Branch at 475-1141/1128/1271.**

Suitability Determination Form

Your employment application will not be deemed completed unless the Suitability Determination Form is completely filled out, signed and dated. If it is not complete or missing from your application, your application for this position will be rejected. Please pay particular attention to question #2. If you answer "yes", you must attach your police clearance that is no older than one (1) month from the date of submitting your application. In addition, please resubmit an updated Suitability form if anything occurred that warrants updating your responses on your Suitability Form after you have submitted your application.

**BUSINESS TAX SERVICE SPECIALIST II
DEPARTMENTAL COMPETITIVE EXAMINATION**

Prohibition Pursuant to P.L. 28-98

No person convicted of a sex offense under the provision of chapter 25 of Title 9 GCA, or an offense as defined in Article 2 of Chapter 28, Title 9 GCA in Guam, or an offense in any jurisdiction which includes, at a minimum, all of the elements of said offenses, or who is listed on the Sex Offender Registry shall work in any agency or instrumentality of the government of Guam.

Examination Requirements

Applicants will be rated on a scale between 70.00 and 100.00 percent on the basis of their training, education and experience in relation to the requirements of the position.

Interviewing Procedures

A personal interview or interview by telephone (if off-island) will be held by the appointing authority or his designee for all eligibles referred via certification.

Employment Medical Examination

All applicants accepting employment must undergo a medical examination and be declared by the physician as capable of performing the duties of the position being hired for.

Work Eligibility

When offered a position, you will be required to provide proof of identity and eligibility for employment in the United States as condition of employment.

Drug Screening

Applicants selected for and offered employment with the Government of Guam shall undergo and pass a mandatory drug test before being employed; this also applies to employees selected for Test Designated Positions (TDP). Failure to submit or pass such drug test shall be grounds for rescinding the offer of appointment. In addition, persons who have applied for, or are seeking reemployment/reappointment in the government and previously had a non-negative drug test result must meet certain conditions to be re-drug tested for employment. For more information, see **DOA Circular 2023-014** located under the heading, "DOA HR Circulars", on the Resources page of the following website: www.hr.doa.guam.gov/resources.

Police & Court Clearances Requirements


If selected for this position, your selection will be **conditional** pending submission of a recent police and court clearance, and taking and passing a drug test (see Drug Screening section of the announcement). The hiring department will mail a letter to you explaining these requirements. You will have five (5) business days from the postmarked date of your letter to submit police and court clearances that are no older than one (1) month from the date of your letter. The cost of the clearances is your responsibility. If you have already submitted clearances with your employment application, you will not be required to resubmit as long as they meet the date criteria above. If you do not have any conviction or conditions that would warrant rescinding the job offer, and pass the drug test you will be notified of your start date.

Where to Apply

Submit job applications at the Department of Administration, Human Resources Division 2nd floor, ITC building, Tamuning, between the hours of 8:00 a.m. – 5:00 p.m., Monday through Friday. **Individuals with disabilities who require special accommodation should contact this office prior to any scheduled examinations or interviews.**

For More Information

Call or visit us at the Department of Administration, Human Resources Division at (671)475-1141/1128/1132. In addition, job announcements and employment application forms are accessible to download at Department of Administration's website at www.hr.doa.guam.gov. For further information, you may email doajobs@doa.guam.gov.


Appointing Authority

6/16/25

WE ARE AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER. WE DO NOT DISCRIMINATE ON THE BASIS OF RACE, RELIGION, COLOR, SEX, AGE, DISABILITY, EXCEPT FOR POSITIONS REQUIRING BONA FIDE OCCUPATIONAL QUALIFICATION.